



**Anderson County  
Health Department**

**ANDERSON COUNTY HEALTH DEPARTMENT RECIEVES  
TENNESSEE CENTER FOR PERFORMANCE EXCELLENCE  
INTEREST RECOGNITION**

NASHVILLE, Tenn. – Anderson County Health Department has earned Interest Level Recognition in the annual Excellence in Tennessee recognition program administered by the Tennessee Center for Performance Excellence (TNCPE). TNCPE is Tennessee’s only statewide quality program and is patterned on the Baldrige Performance Excellence Program, the national standard for recognizing role model performance through innovation, improvement, and visionary leadership. Anderson County Health Department will accept the award at the 23rd Annual Excellence in Tennessee Awards Banquet on February 24, 2016 at the Franklin Marriott Cool Springs.

“We are so proud of our staffs work and to be recognized for our performance excellence but achieving the Interest Level Award” said Art Miller, County Director of the Anderson County Health Department. “I am so honored to receive the award on behalf of our Health Department. “

The Anderson County Health Department provides confidential health services to all residents regardless of age, sex, income, race, disability, or marital status.

Through an annual evaluation and assessment process, TNCPE recognizes high-performing organizations that demonstrate continuous improvement and role model processes. This year, TNCPE has named 44 organizations as 2015 Award winners that represent outstanding achievement in the following industry sectors: health care, manufacturing, service, education, government, and nonprofit.

“My congratulations to Anderson County Health Department for earning the TNCPE Interest Award and for all the hard work that helped them achieve this honor,” Governor Bill Haslam said. “Tennessee is a better place to live, work and raise a family when individuals and organizations commit to this level of excellence and continuous improvement.”

Organizations like Anderson County Health Department apply to the TNCPE program at one of four levels. As the levels increase, so does the depth and complexity of the application, which is based on the Baldrige Excellence Framework. Since the program was founded in 1993, only 22 organizations have attained the excellence designation. One will receive the Excellence Award this year; three organizations will be

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honored with the Achievement Award; fourteen will receive a Commitment Award; and 26 will receive Interest Recognition.

“This program helps organizations look at the big picture and continuously strive to implement the best practices in their industry,” said TNCPE President Katie Rawls. “But it’s not easy—organizations like Anderson County Health Department are truly passionate about performance excellence and have chosen TNCPE and the Baldrige framework to help them become the best they can be.”

A full list of winners can be found on the TNCPE website [www.tncpe.org](http://www.tncpe.org).

Established in 1993 as a public-private partnership, the Tennessee Center for Performance Excellence strives to promote economic development and drive organizational excellence by helping companies and organizations grow more competitive in today’s global marketplace through affordable, in-depth assessments. A statewide nonprofit, TNCPE is grounded in the Baldrige Excellence Framework—a holistic framework used by organizations across multiple industries to improve their performance and achieve sustainable results. More than 1,300 organizations have participated in and benefited from the TNCPE program. Four Tennessee businesses—Caterpillar Financial Services Corporation, Pal’s Sudden Service, Eastman Chemical Company, and Federal Express—have been honored with both the prestigious Baldrige National Quality Award and the TNCPE Excellence Award.

For more information about the Tennessee Center for Performance Excellence, contact Katie Rawls, president and CEO, at [katie.rawls@tncpe.org](mailto:katie.rawls@tncpe.org).

For more information on the Baldrige Performance Excellence Program, visit [www.nist.gov/baldrige](http://www.nist.gov/baldrige).

For more information on Anderson County Health Department, contact Art Miller at [art.miller@tn.gov](mailto:art.miller@tn.gov).

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